BABANANGO

Outdoor Education

SAFETY & SECURITY



2022

MEDICAL & SECURITY RESPONSE

At Babanango Outdoor Education (BOE) we understand the serious responsibility we have, and the duty of care required when hosting groups of children on our property. We take great pride in the fact that we have a robust and well-practised protocol for response in the event of a medical or security-related incident.

Our facilitators and staff are qualified and highly skilled in their respective areas of responsibility, and we have a minimum ratio of 1 Facilitator to 20 students. Our camp staff have a minimum Level 1 First Aid qualification and certificates are available on request and located on-site. In addition to the first aiders, we have on-site security professionals should the situation require that skill set.

On-site First Aiders/Paramedics are responsible for treating minor injuries and illnesses and are expected to work within BOE's defined Emergency Response Protocol.

In the unlikely event of a more serious incident occurring, Camp Management will engage with Africa's management service, SATIB24 Crisis Call. This provides us 24 Hours / 7 Days a Week / 365 Days a Year access to a leading Operations Centre with a highly specialized group of medical and security experts who take charge of the situation, provide remote guidance to Staff/First Aiders/Paramedics on the ground while rallying required resources to ensure the best possible outcome.

Through SATIB24 Crisis Call we have established Guarantees of Payment in place to access the most appropriate available resource be it a ground ambulance, helicopter, medical facilities, security response or other specialist services that may be required.

SATIB24 Crisis Call host the BOE Emergency Response Protocol and remain the ultimate decision-makers in every incident.

FREQUENTLY ASKED QUESTIONS

EMERGENCIES OR INJURIES / FIRST RESPONSE PROTOCOL

The health and safety file is kept on-site at the Camp. Within staff, there are safety representatives and Level 1 First Aiders. All injuries, scratches and bruising or care is treated in the same manner through our Qualified SATIB24 suppliers. There are emergency assembly points in both our camps and serviced fire extinguishers available at all camps we operate at.

PROOF OF FIRST AIDERS & VALID QUALIFICATIONS

Qualifications of Facilitators and Management are kept in our health & safety file on site. Available on request.

DRIVER'S LICENSING

These are personal documents that we keep in staff files at the HR office. They are available on request. Drivers transporting guests have the legal PDP license.

CERTIFICATE FOR FOOD ACCEPTABILITY ON-PREMISES

Certificates are available in the Health and Safety file at the Office (available on request). Our facilities offer a variety of options for dietary requirements. We are not strictly Halaal, we are Halaal friendly. Our local butchery supplies us with Halaal meat, we can prepare it separately, however, our fridges are mixed.

LOCATION OF CLOSEST DR AND HOSPITAL

SATIB, which is the medical emergency team used onsite at Babanango Game Reserve (BGR) will suggest where to take our guests and staff on the day depending on the injury or condition of the guest. SATIB is made up of a team of highly specialized doctors and EXPAT members.

PRIVATE GP

The reference to Dundee's Private GP distance is from Isandlwana & Rorkes Drift.

Isandlwana & Rorkes Drift to Dundee (Dunmed Centre)	±62kms
Matatane Camp to Private GP in Vryheid	±71kms

GOVERNMENT HOSPITALS

Matatane Camp to Ulundi (St Francis Hospital)	±60kms
Matatane Camp to Melmoth (KwaMagwaza Hospital)	±66kms
Matatane Camp to Vryheid (Abaqulusi Private)	±74kms

PRIVATE HOSPITALS

Matatane Camp to Newcastle (Necastle Private Hospital)	±71kms
Matatane Camp to Richards Bay (Melomed Richards Bay Private)	±137kms
Matatane Camp to Ballito (Netcare Alberlito Private)	±201kms

MEDIVAC HELICOPTER LANDING LOCATION

BGR has a helipad for aircraft to land approximately 2kms from each of the camps. SATIB will be used for emergencies and will despatch a Medivac Helicopter in a severe situation.

GAS INSTALLATION CERTIFICATION FOR GAS BOTTLES
Matatane Camp is nearing the end of its construction and will receive its certificate of compliance after everything has been finished.

COPY OF LATEST HEALTH & SAFETY ASSESSMENT AND CONSIDERATION
In the health & safety file in the Camp's office, available on request.

MEDICAL & SAFETY PROCEDURES

- All Guides/Facilitators are deemed competent and trained in emergency first aid before leading any group activity or guided walk.
- All Guides/Facilitators will have previously walked the full route and be familiar with the terrain and alternative paths or activities which are pre-selected.
- Guide/Facilitator to group participant ratio will not exceed 1 Guide/Facilitator for every 20 Children/Attendees. Teachers/Group Leaders will still be expected to maintain the ratio of 1 Teacher/Adult Helper to 5 Children at nursery age, 20 Children at primary school age and 20 Children at secondary school age.
- Sessions, while delivered with a focus on the development of skills and outcomes must primarily be safe and enjoyable.
- It is compulsory for Teachers/Group Leaders to join each activity. Responsibility for the safety of the group while with the Guides/Facilitators lies with the Guides/Facilitators themselves, however, Teachers/Group Leaders are expected to maintain acceptable levels of behaviour within the group. Responsibility for individual participants remains with the Teachers/Group Leaders who are obliged to remove them from the tour should the Guide/Facilitator feel concerned for the safety of the rest of the group.
- Guides/Facilitators have the authority to alter the duration of the tour or location, within site-specific parameters, if in their judgement they feel it necessary to do so.
- Guides/Facilitators are responsible for ensuring that any equipment used or required is safe and serviceable. Any damage or deterioration must be noted and reported as soon as it is practical to do so.
- Guides/Facilitators carry the responsibility for ensuring that they and their participants respect the environment they are in and respect the rights of others to use that environment.

PREPARATION & PLANNING

- Knowledge of the route. Guides must be familiar with the proposed routes with in-depth knowledge to ensure they can safely and effectively change or shorten a route should the Guide/Facilitator feel it necessary to do so.
- The Guide/Facilitator must ensure they have been provided with sufficient knowledge of the group, age, numbers, leaders, ability, health problems, etc.
- The Guide/Facilitator must check the weather forecast before taking a group out and ensure that the group has the correct clothing and footwear. The Guide reserves the right to cancel or redirect the tour should he/she feel weather conditions/group apparel is a limiting factor.
- The Guide/Facilitator must check they are carrying the necessary equipment, first aid kit, and group shelter before setting out and that all kit is in serviceable condition.
- The Guide/Facilitator must complete a daily risk assessment before taking a group out.
- The Guide/Facilitator must be familiar with the Emergency Procedures and 'Emergency Response Flow Chart'.

COMMUNICATION

- The Guide/Facilitator must ensure the group is properly briefed.
- The Guide/Facilitator must explain any potential hazards before they are encountered.
- The Guide/Facilitator must ensure the centre is kept informed of any departure from the program.
- The Guide/Facilitator must ensure all instructions/briefings are repeated, when necessary, throughout the tour.
- The Guide/Facilitator must ensure that the centre has an expected return time and that a designated person within the centre is responsible for checking the progress of the group should this time not be met.
- The Guide/Facilitator must ensure their mobile phone is fully charged before heading out on a tour.

INSTRUCTION & TEACHING

- The safety of the group is paramount.
- The Guide/Facilitator must be prepared to adjust the session content as appropriate, on-the-spot, and to reflect the needs of the participants based on their level of knowledge and experience.
- Ensure that the group is adequately prepared for activities proposed including pencils, magnifying glasses etc.
- The Guide/Facilitator must be aware of the needs of the group regarding age, warmth, toilet requirements and so on.
- The Guide/Facilitator needs to be enthusiastic, flexible, and dynamic in their approach, involving participants in the activities; boredom can lead to lack of attention to personal safety and that of others.